

Pamela Dorlac,

MSW

15 Pine St
Palo Alto, CA 11111
(314) 555-5555
pdorlac47@att.net

Objective

Results-oriented social worker and program supervisor who has focused her work on serving the homeless, behavior-disordered/emotionally-disturbed adolescents, and teens and adults struggling with substance abuse.

Provide organizational planning and development of research-based programs to meet the needs of clients and client groups, working within the parameters of limited budgets and resources, in order to provide the highest level of care.

Success in enlisting and maintaining community and non-profit support by building coalitions and partnerships.

Professional Experience

Case Manager/Program Director

7/2001 – Present: Strickland Community Homeless Shelter, Palo Alto, CA

Progressively more responsible positions beginning as a case manager and now as the Program Director for educational/training programs and transitional housing initiatives. Supervise a staff of 8 social workers/case managers, as well as group counselors. Act a liaison with community organizations, public and private, for program support.

Results:

- 90% success rate of enrollment of clients in technical/college education and training programs; 76% completion rate
- Excellent performance reviews resulting in 4 promotions in 15 years
- Follow-up efforts with transitional housing clients resulted in 98% of them remaining in their housing (no evictions)
- Implemented a GED program at the facility for emancipated minors – 90+ success rate
- Crafted grant proposal which resulted in \$100,000 additional funding
- Re-modeled facility and secured licensing to open facility to emancipated minor with children

Licensed Social Worker

9/1998 – 5/2001

Alternative Behavioral Care (ABC), Berkeley, CA

Served as a team member to provide cognitive behavioral therapy in group and individual settings, for teens and adults with addictions. Ran group sessions; provided individual counseling; scheduled appointments with psychiatrists affiliated with the center.

Results:

- Organized fund-raising events which resulted in over \$300,000 in additional funding over a three-year period.
- Designed curriculum for group sessions
- Assisted in preparation for JHACO accreditation review – the organization received an excellent rating
- Designed program for family members of clients – achieved 63% enrollment

Education/Certifications

MS – Social Work, University of Southern California, 2001

BS - Psychology, University of Southern California, 1999

Skillset

- Case Management
- Community Relations
- Grant Writing
- Program Administration
- Curriculum Development
- Fundraising
- Compliance
- Leadership and Supervision

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